



GRUPOTEL
HOTELS & RESORTS

HOTEL SECURITY AND PROTECTION MEASURES



Please respect the 1.5m safety distance with the people around you.



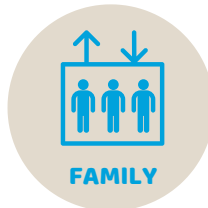
Don't forget your facemask; it might be mandatory in some spaces.



Wash your hands with soap and water or use hydro alcoholic gel as often as possible.



Please respect the maximum capacity in all our facilities.



Only use the lift alone or accompanied by people from your family unit.



Please remember our Reception service is at your disposal 24 hours a day.



Please remember that smoking is forbidden in all indoor facilities, on terraces and at the pool area.



As a preferred method of payment, use a contactless credit card or mobile app.

ACCORDING TO THE CURRENT LOCAL REGULATIONS:



Facemasks are mandatory in all indoor spaces and when the 1.5 meters safety distance between non-cohabitants cannot be kept.



The opening hours at the bar may be reduced. Please contact our Reception for more information.



Our Bar staff will serve you at the table. There might be a maximum occupancy per table.



Please, respect our systems of capacity control at the Spa and Gym by booking in advance.