SUSTAINABILITY REPORT
(Indicators 2016-2018)

May, 31st 2019
A sustainability indicator is any economic, social, political, or biological element that provides information about certain aspects of the natural world, environmental policies or other related economic and social factors. A sustainability indicator system enables us to make strategic, environmental and social decisions and helps us to turn this information into action.

We use the tool Sustainablekeyindicators.com, based on the GRI (Global Report Initiative), the international guide more used for sustainable development and indicator guidelines.

The aim of this management is to evaluate sustainable behavior to provide us information in order to ascertain whether our organization has the ability to meet the established requirements, whether these be legal requirements or ones to which the Management or third parties must adhere (ISO 14001:2015 norms, Travelife System,...)

Grupotel ALCUDIA SUITE is a member of the Sustainable Hotels net in Balearic Islands.
Consumos de electricidad, gasoil, gas propano y gas natural por estancia (estancia: cliente por un día)

Electricity, Fuel and Gas consumption per stay (stay: guest per day)

Strom, Diesel und Gas Verbrauch per Aufenthalt (Aufenthalt: Gast pro Tag)

We are incorporating progressively LED lighting in many areas of the hotel and have a preventive maintenance plan that allows us to ensure the best performance of our energy facilities.

Every year we set new goals and challenges in reference to energy consumption, always guaranteeing the comfort of our customers.
We monitor daily the water consumption at the hotel, thanks to the installed counters. Since 2016 we monitor as well the water consumption from pools and osmosis system.
GESTIÓN DE LOS RESIDUOS / MANAGEMENT OF WASTE
BEWIRTSCHAFTUNG VON ABFÄLLEN IN GRUPOTEL ALCUDIA SUITE

COLABORE CON NOSOTROS SEGREGANDO SUS RESIDUOS
SPREAD YOUR WASTE
VERTEILUNG IHR ABFAHLL

SU CAMARERA DE LIMPIEZA TAMBIÉN SELECCIONARÁ SUS ENVASES Y REVISTAS SI LAS DEJA A LA VISTA.
YOUR CLEANING WAITRESS WILL ALSO SELECT YOUR PACKAGING AND MAGAZINES IF LEFT IN SIGHT.
IHRE ZIMMERMÄDCHEN WIRD AUCH IHRE PACKAGING UND MAGAZINE WÄHLEN.
% Generate waste 2018 per stay

- Paper and cardboard waste 2018: 40.41% / 6.99 kg/est.
- Light packaging waste 2018: 3.67% / 0.09 kg/est.
- Glass waste 2018: 8.55% / 0.16 kg/est.
- Organic waste 2018: 8.16% / 0.2 kg/est.
- Common waste 2018: 41.22% / 1.01 kg/est.
82% of our suppliers are local entities

Grupotel Hotels & Resorts support the local community trying to get as most as possible local products and to work with local agrarian cooperatives.

We would like to present you a virgin olive oil made exclusively from our Finca Son Perera. You will find it in our

The SON RAMON winery (founded 1649) lies in the municipality of Llubi, between the towns of Llubí and Muro.

As long ago as 1760, the estate was formed by 37 hectares of vineyards and an old Majorcan wine cellar, which is still conserved today. At the beginning of the past century phylloxera plague invaded Mallorca, and as in many other wineries all the vines had to be pulled up.

In 2005, the Ramis-Fornés family launched a new project with the oenologist Josep Lluis Pérez to plant ten hectares of vines and build a new winery equipped with the latest wine-making technology.
• Participation in the **World Environment Day campaign, June 5**

Every year, on June 5, the Xarxa de Hoteles Sostenibles de Baleares, in collaboration with the FEHM and the ACH, organizes a campaign to spread the World Environment Day among customers and the entire Balearic society.

In 2018 the United Nations motto for this day was the idea of raising awareness among the population in the urgent reduction of the production and excessive use of disposable plastics, which pollute our oceans, damage marine life and threaten human health. The campaign consisted in presenting the theme of the Day through a poster facilitated by the XHSB, FEHM and ACH and awareness of the clients regarding such problem.

Previous years have also participated in the campaigns, according to the corresponding slogans proposed by the United Nations, and the campaigns organized by the XHSB.
• **Operation Kilo**

It is an initiative of the FEHM for the collection of dry food with long-term expiration date in hotel establishments, to be donated later to local NGOs, which are responsible for their distribution in soup kitchens or directly to families in need. Attached photo of the campaign of 2018.

• **Bottle caps for a new life**

The Grupotel Alcudia Suite collects plastic stoppers in all departments and requests the participation and collaboration of hotel customers in favour of the "SEUR Foundation" campaign, in which the money collected with the collection of stoppers, is intended to help children with some kind of disease.