GRUPOTEL
HOTELS & RESORTS

50 years 1968 2018

GRUPOTEL CALA SAN VICENTE E IMPERIO PLAYA

SUSTAINABILITY REPORT

(Indicators 2018-2020)

July, 31st 2021

SUSTAINABILITY TARGETS AND PROGRAMMS

ENVIRONMENTAL, SOCIAL AND CULTURAL REPORTS

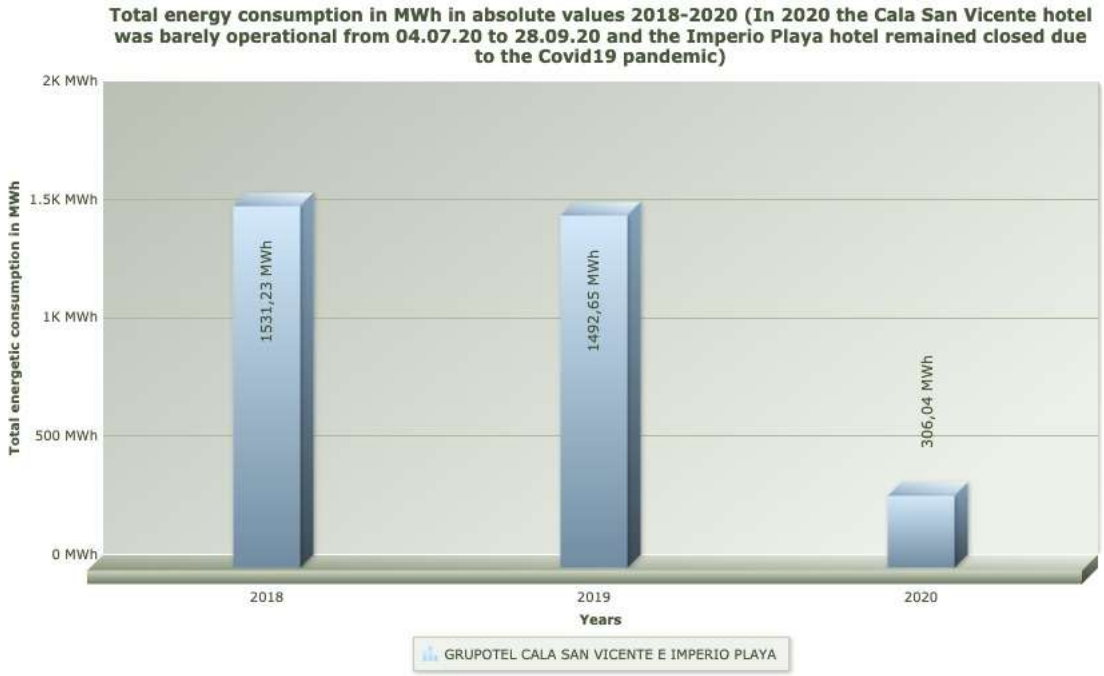
A sustainability indicator is any economic, social, political, or biological element that provides information about certain aspects of the natural world, environmental policies, or other related economic and social factors. **A sustainability indicator system enables us to make strategic, environmental, and social decisions and helps us to turn this information into action.**

We use the tool Sustainablekeyindicators.com, based on the GRI (Global Report Initiative), the international guide more used for sustainable development and indicator guidelines.

The aim of this management is to evaluate sustainable behavior to provide us information in order to ascertain whether our organization has the ability to meet the established requirements, whether these be legal requirements or ones to which the Management or third parties must adhere (ISO 14001:2015 norms, Travelife System,…)

Grupotel CALA SAN VICENTE E IMPERIO PLAYA is a member of the Sustainable Hotels net in Balearic Islands

ENERGETIC CONSUMPTION
ENERGETISCHE VERBRAUCH



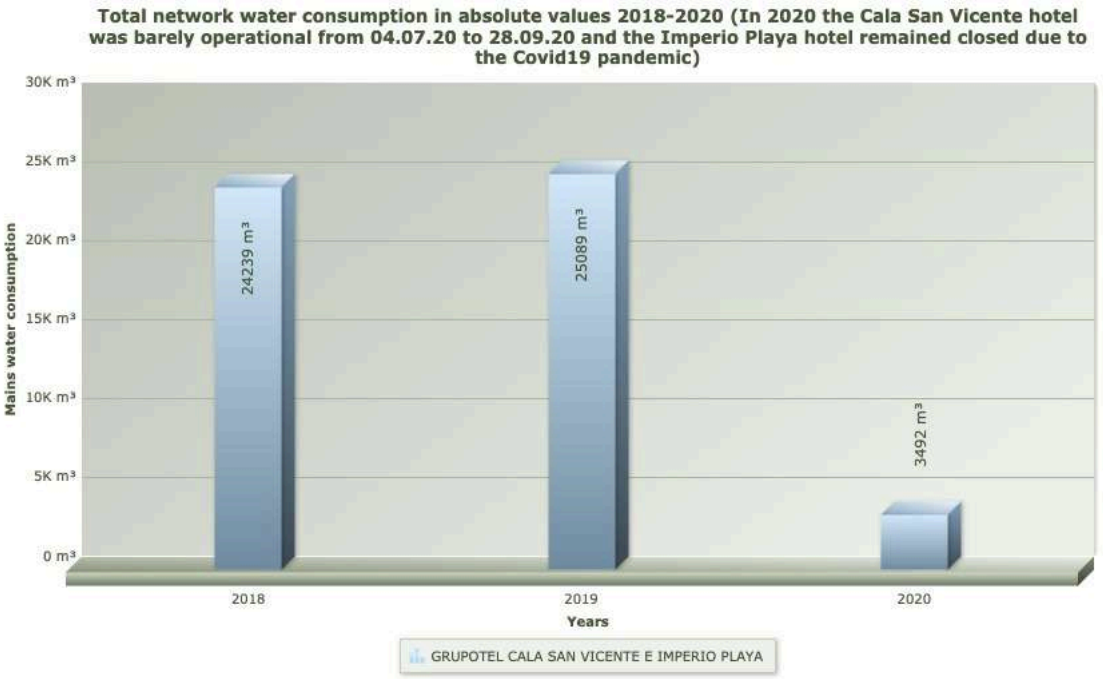
We transform all the energy consumed (Electricity, fuel and gas) during the last three years. The hotel Cala San Vicente was only operational for 86 days in 2020 from 04.07 to 28.09.20 and the hotel Imperio Playa remained closed due to the Covid19 pandemic. It is not appropriate to show the total consumption data in MWh by stay.
Total energy consumption by stay in 2019 was 0.0182 MWh / est
Total energy consumption by stay in 2018 was 0.0179 MWh / est

Consumos de electricidad, gasoil y gas propano en valores absolutos
Electricity, fuel and gas consumption in absolute values
Strom, diesel and gas verbrauch in absoluten Werten

We have LED lighting in most areas of the hotel and have a preventive maintenance plan that allows us to ensure the best performance of our energy facilities.

Every year we set new goals and challenges in reference to energy consumption, allways guaranteeing the comfort of our customers.

WATER CONSUMPTION / WASSER VERBRAUCH



The hotel Cala San Vicente was only operational for 86 days in 2020 from 04.07 to 28.09.20 and the hotel Imperio Playa remained closed due to the Covid19 pandemic. It is not appropriate to show the data for total network water consumption by stay.
Total stay ratio network water consumption in 2019 was 306 liter/stay
Total stay ratio network water consumption in 2018 was 283 liter/stay

We monitor daily the water consumption at the hotel, thanks to the installed counters. We have quality regulators in our taps which combine modern comfort with sustainable consumption. Since 2016 we monitor as well the water consumption from pools and osmosis system.

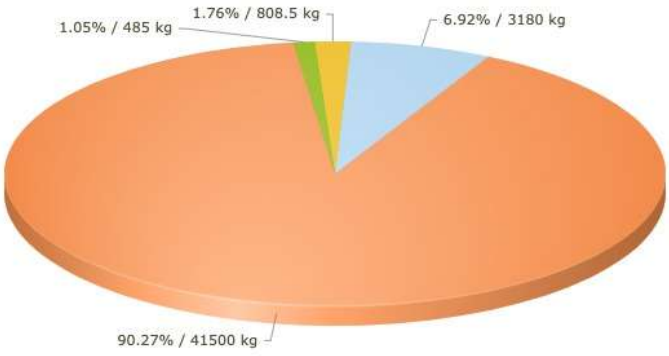
GESTIÓN DE LOS RESIDUOS / MANAGEMENT OF WASTE BEWIRTSCHAFTUNG VON ABFÄLLEN IN THE GRUPOTEL CALA SAN VICENTE E IMPERIO PLAYA

COLABORE CON NOSOTROS SEGREGANDO SUS RESIDUOS
SPREAD YOUR WASTE
VERTEILUNG IHR ABFAHLL

SU CAMARERA DE LIMPIEZA TAMBIÉN SELECCIONARÁ SUS ENVASES Y REVISTAS SI LAS DEJA A LA VISTA.
YOUR CLEANING WAITRESS WILL ALSO SELECT YOUR PACKAGING AND MAGAZINES IF LEFT IN SIGHT.
IHRE ZIMMERMÄDCHEN WIRD AUCH IHRE PACKAGING UND MAGAZINE WÄHLEN.

The hotel Cala San Vicente was only operational for 86 days in 2020 from 04.07 to 28.09.20 and the hotel Imperio Playa remained closed due to the Covid19 pandemic. It is not appropriate to show the data of % generated waste by stay.

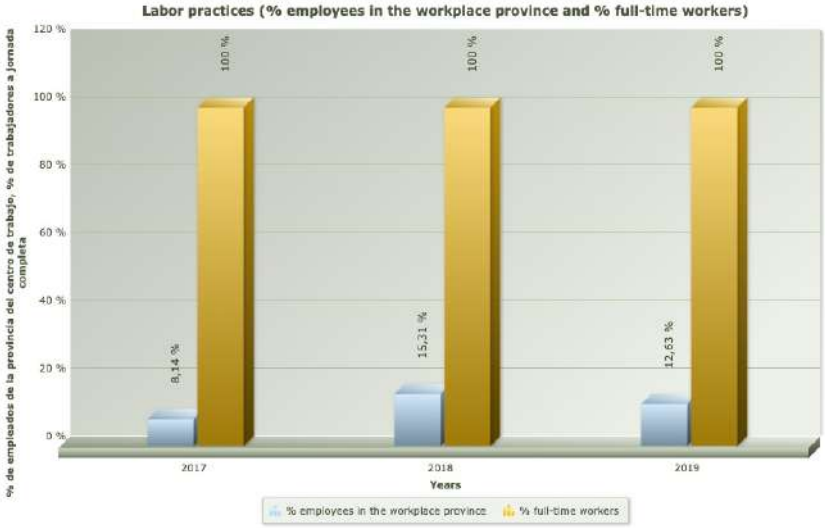
% Generated waste in 2020 in absolute values (In 2020 the Cala San Vicente hotel was barely operational from 04.07.20 to 28.09.20 and the Imperio Playa hotel remained closed due to the Covid19 pandemic)

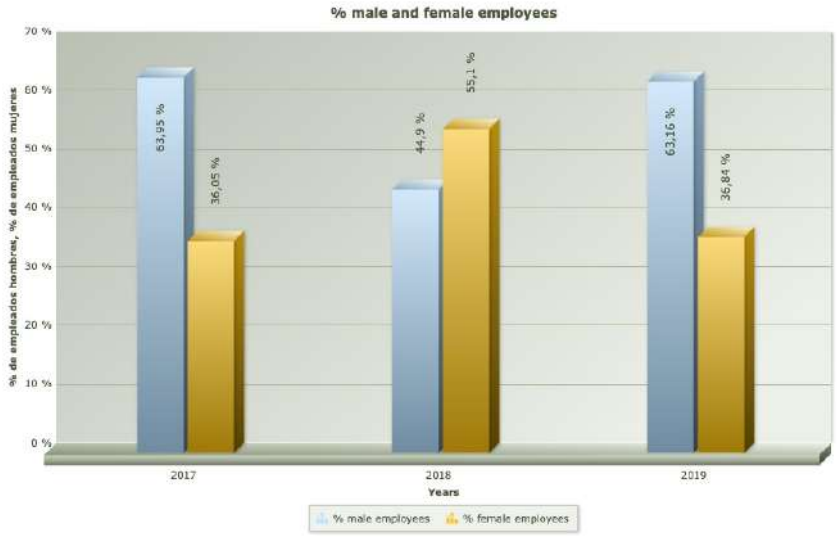


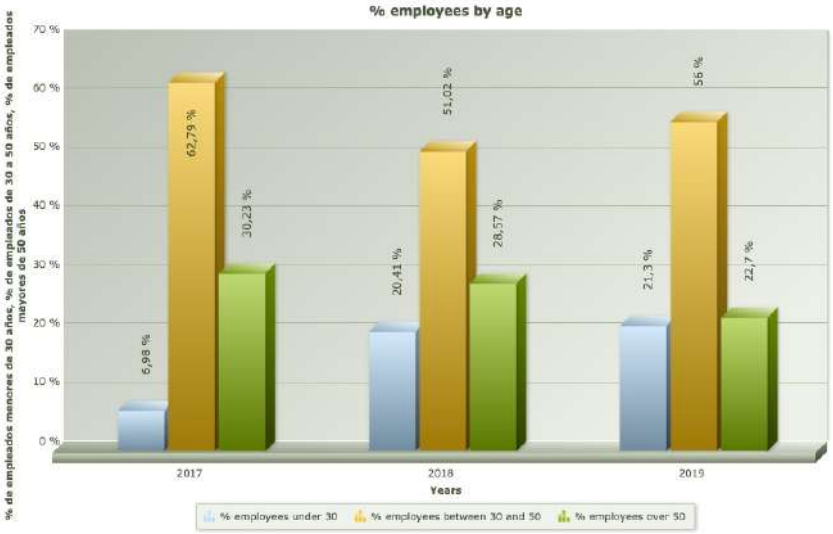
SUSTAINABILITY SOCIAL TARGETS

WELFARE AND LABOUR STANDARDS IN THE GRUPOTEL CALA SAN VICENTE E IMPERIO PLAYA

The hotel Cala San Vicente was only operational for 86 days in 2020 from 04.07 to 28.09.20 and the hotel Imperio Playa remained closed due to the Covid19 pandemic. The following graphs of social indicators represent the years (2017-2019) because in 2020 the data is not representative.







SUSTAINABILITY SOCIAL TARGETS

SUPPLIERS AND PRODUCTS INFORMATION IN THE GRUPOTEL CALA SAN VICENTE E IMPERIO PLAYA

82% of our suppliers are local entities

Grupotel Hotels & Resorts support the local community trying to get

as most as possible local products and to work with local agrarian cooperatives.

We would like to present you a <u>virgin olive oil</u> made exclusively from our Finca Son Perera. You will find it in our buffet.

The <u>SON RAMON winery</u> (founded 1649) lies in the municipality of Llubí, between the towns of Llubí and Muro.

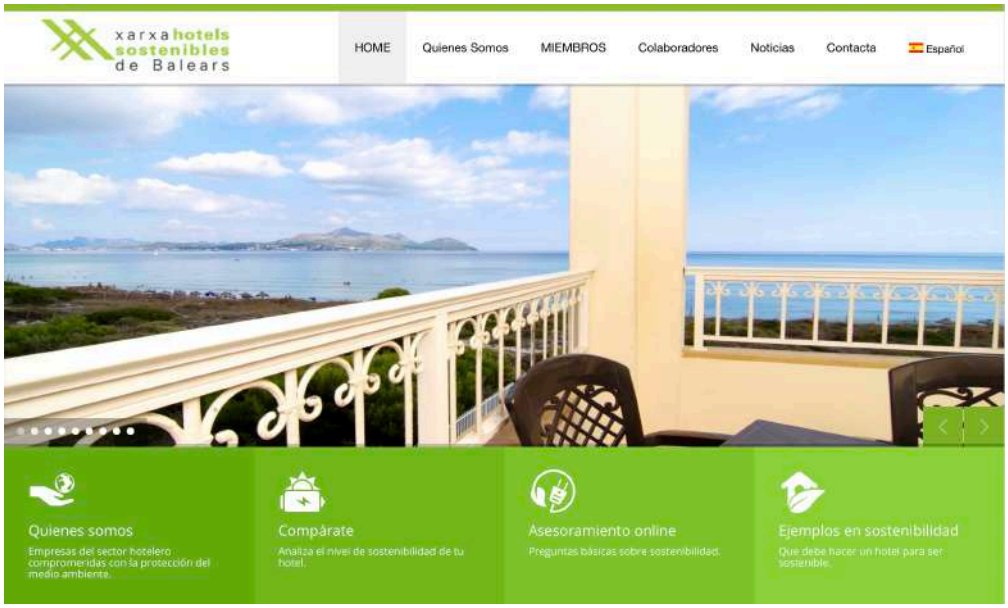
As long ago as 1760, the estate was formed by 37 hectares of vineyards and an old Majorcan wine cellar, which is still conserved today. At the beginning of the past century phylloxera plague invaded Mallorca, and as in many other wineries all the vines had to be pulled up.

In 2005, the Ramis-Fornés family launched a new project with the oenologist Josep Lluís Pérez to plant ten hectares of vines and build a new winery equipped with the latest wine-making technology.

- Participation every year, on **June 5**, in the **Environment Day campaign**

Every year, on June 5, Grupotel Cala San Vicente e Imperio Playa promote the World Environment Day. United Nations provide every year ideas about the campaign, for example in 2018 it was about the urgently needed reduction of disposable plastics, and in 2019 about the urgency of governments, industry, communities, and individuals to commit to reduce the air pollution.

- Grupotel Cala San Vicente e Imperio Playa is a member of the Sustainable Hotels Net of Balearic Islands, an association of hotels that have all committed to more responsible tourism. The associates share experiences, in addition to their environmental and social indicators, so that we can compare ourselves with the average of the rest of the establishments, with Grupotel Cala San Vicente e Imperio Playa also contributing its data for the average.



- **"Operation Kilo"**

It is an initiative of the "FEHIF" (Hotel Federation of Ibiza and Formentera) for the collection of dry food with long-term expiration date in hotel establishments, to be donated later to local NGOs, which are responsible for their distribution in soup kitchens or directly to families in need. Attached photos of the last campaigns.

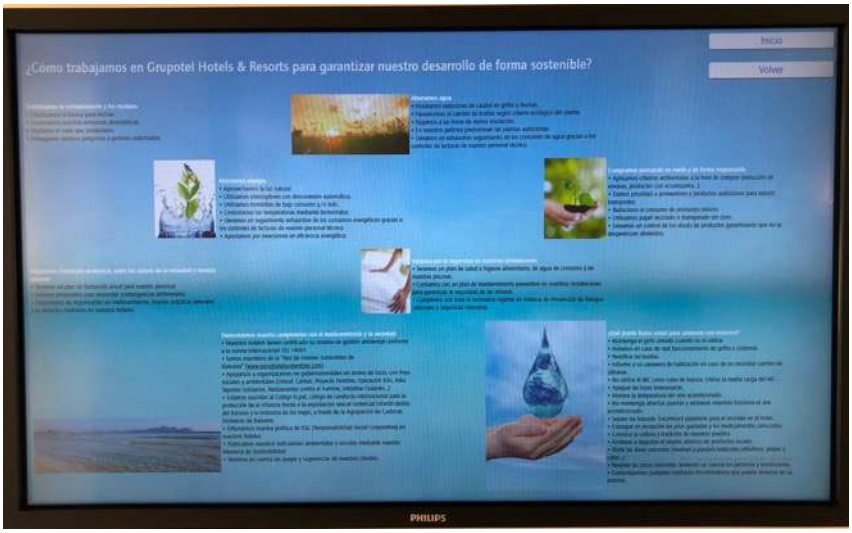
- **Bottle caps for a new life**

The Grupotel Cala San Vicente e Imperio Playa collects plastic stoppers in all departments and requests the participation and collaboration of hotel customers in favour of the "SEUR Foundation" campaign, in which the money collected with the collection of stoppers, is intended to help children with some kind of disease.

- **Committed to the local product**

In order to promote and support local products, Grupotel Cala San Vicente e Imperio Playa works with local producers. As a result of these actions, the local gastronomy is periodically promoted, and the client is offered the possibility of getting to know our traditions and gastronomy.

- Customers, as well as any interested person, can find details of these actions for social benefit and environmental behaviour through the interactive screen located in the Reception Hall, where the corporate brochure on the environmental and social commitment of the company is also located.



- As an accreditation of all these actions, Grupotel Cala San Vicente e Imperio Playa has the internationally recognized environmental certification ISO 14.001: 2015, as well as the sustainability certification for the Travelife hotel sector.

Travelife
Gold Certified for
Accommodation Sustainability